



Occupational Therapy Board of New Zealand

# Strategic plan 2018-2021

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## Vision:

To lead national and international best practice in the regulation of occupational therapy competence and risk based regulation within New Zealand's unique bicultural identity.

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## Mission:

To ensure members of the New Zealand public experience safe and competent occupational therapy practice.



# Cross Cutting Principles



Transparency



Bi-cultural Awareness



Best Practice



Cultural Responsiveness

## Strategic Goals

PRIORITY AREAS	SUCCESS MEASURED BY	ACTIVITIES
<b>1 Deliver best practice in the regulation of the occupational therapy profession</b>	<ul style="list-style-type: none"> <li>» OTBNZ has a strong reputation as a leader in regulation with other health regulators both nationally and internationally</li> <li>» Bi-cultural competency is supported by OTBNZ and achieved by all practitioners</li> <li>» Processes of OTBNZ are recognised by all to be fair, effective and transparent</li> </ul>	<ul style="list-style-type: none"> <li>» Strengthen connection with other countries who regulate occupational therapists</li> <li>» Enable training and development opportunities in a range of locations across NZ</li> <li>» Monitor our processes and engagement for quality control feedback</li> </ul>
<b>2 Work in partnership with practitioners to ensure high quality and safe service delivery to the NZ public</b>	<ul style="list-style-type: none"> <li>» Regulation of occupational therapy is contemporary and relevant to current practice</li> <li>» Practitioner have a positive perception of OTBNZ's role and functions</li> <li>» Proactive engagement with practitioners increases</li> </ul>	<ul style="list-style-type: none"> <li>» Assess whether practitioners currently find regulation processes efficient and streamline where necessary</li> <li>» Create and activate an effective comms strategy (face to face and digital) to engage with practitioners</li> <li>» Monitor practitioner perception of OTBNZ annually and respond as required</li> <li>» Increase the timeliness and frequency of practitioner and employer notifications</li> </ul>
<b>3 Develop stronger networks and relationships with key occupational therapy stakeholders</b>	<ul style="list-style-type: none"> <li>» Increased general public awareness of the profession and positive feedback from those who have engaged with OTBNZ annually</li> <li>» Occupational therapy workforce will be representative of and responsive to Maori</li> <li>» Effective interactions with key stakeholders which result in effective interactions with key stakeholders and contribute to the achievement of our vision and mission</li> </ul>	<ul style="list-style-type: none"> <li>» Establish a baseline measure of public satisfaction with the board and/or profession and monitor annually</li> <li>» Support the promotion of effective and safe practice to the public of NZ</li> <li>» Explore a supportive relationship with Te Rau Matatini</li> <li>» Maintain effective working relationships with OTNZ-WNA and schools to ensure meeting agreed goals and standards</li> <li>» Identify concerns with HDC around current reporting and develop effective communication process</li> </ul>
<b>4 Occupational therapy expertise is included as an essential component in the development and delivery of health strategies in NZ</b>	<ul style="list-style-type: none"> <li>» Raise awareness of the profession and its efficacy to government, public, business and other health providers</li> <li>» OTBNZ an active contributor to proposed changes in legislation, healthcare provision and matters of public safety</li> </ul>	<ul style="list-style-type: none"> <li>» Create evidence base for the efficacy of the profession through targeted research</li> <li>» Examine who our audience is and what language or evidence we need to use to be persuasive</li> <li>» Examine if practice fits better with a social model rather than medical model and create recommendations for future practice</li> <li>» 'Be at the table' to promote the success of practitioners and their work</li> </ul>
<b>5 Innovate to meet the changing environment for practitioners</b>	<ul style="list-style-type: none"> <li>» Knowledge of our workforce allows us to anticipate and react swiftly to changes in healthcare</li> <li>» Our IT infrastructure is fit for purpose for the secretariat and the profession</li> </ul>	<ul style="list-style-type: none"> <li>» Explore if specialist or scopes of practice are appropriate</li> <li>» Explore the potential of a pan-regulatory authority for allied health practitioners</li> <li>» Develop and implement an IT strategy which meets future need</li> <li>» Identify why practitioners leave the profession and do not return</li> </ul>

## Internal Operational Goals

### PRIORITY AREAS AND ACTIVITIES

#### Profile and brand

- » Have plain English processes and use informatics
- » Review all types of registration processes and place on-line where possible
- » Research the content of ePortfolio to identify areas of practice that may need support and guidance
- » Operate and promote our facilitated resolution policy where indicated
- » Develop provisional scopes of practice to include OT student registration
- » Develop an international virtual forum of OT regulators
- » IT consultant to advise on future IT requirements

#### Invest in the digital capability of OTBNZ to deliver services

- » Continuous review of the OTBNZ website to have a contemporary fresh responsive feel
- » Undertake practitioner satisfaction surveys
- » Develop a series of webinars
- » Upgrade digital equipment to meet future needs
- » Develop apps which support practitioners (e.g. supervision app)
- » Review supervision and set standards for supervision
- » Promote and report on uptake of Te Rito
- » Organise annual symposiums across NZ

#### Be a highly regarded advisor and supporter for the profession

- » Develop a strong team culture at OTBNZ
- » Support OTNZ-WNA clinical workshops and conferences
- » Consult with a student focus group about practice issues and preparedness for practice
- » Investigate the potential in developing registration and a scope of practice for OT assistants
- » Examine options for supporting new graduates

#### Profession develops to support societal needs

- » Continue work with BERL in understanding and predicating workforce trends
- » Develop key messages which evidence how the profession can meet government strategic plans
- » Consult with a political strategist
- » Consult with media advisor

#### OTBNZ leads regulatory practice allowing practitioner to reach full potential

- » Meet regularly with practitioners (symposiums) to understand changes in practice
- » Meet with HWNZ to discuss the role of the profession in the delivery of the NZ Health Strategy
- » Develop practical guidance for practitioners on professional issues